**Efficiency and Performance**

1. How the applications use the system resources for example CPU ram and disk access.
2. Why? If it doesn’t work efficiently, it may become unresponsive, time-out or frustrate its user.
3. Why is it important to keep this in mind when creating a software?

**Maintainability**

1. How easy is the application to modify?
2. Why? The code may need to be corrected, improved or expanded to reflect changing user needs.
3. Why is it important to keep this in mind when creating a software?

**Portability**

1. For which range of platforms can the application be targeted?
2. Why? User platforms may be mobile phone tablets, desktop PCs and be required on different operating systems.
3. Why is it important to keep this in mind when creating a software?

**Reliability**

1. Does the application perform reliably when tested?
2. Why? Applications should produce outcomes which are accurate and consistent
3. Why is it important to keep this in mind when creating a software?

**Robustness**

1. Does the application cope well with user?
2. Why? Applications should cope with extreme and erroneous data without crashing.
3. Why is it important to keep this in mind when creating a software?

**Usability**

1. Is the application friendly?
2. Why? If the applications are not well organised easy to navigate and use then users will become frustrated.
3. Why is it important to keep this in mind when creating a software?